

# Dennis Hernandez | Operations Manager | Security Oversight

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## SUMMARY AND HIGHLIGHTS

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- Effective communicator to ensure greater interoperability with peers and leadership
- Lead and foster cross-functional teams to achieve initiatives within specified scope
- Critical thinker with the ability to tackle highly complex business problems to achieve organizational goals efficiently and effectively
- Result-oriented and data-driven decision maker
- Creative and adaptable problem-solver
- Proactive mindset and execution for critical infrastructure and personnel from external factors

### **Business Analysis**

Data Management  
Business and finance risk analysis  
Logistics  
Financial forecasting

### **Operations**

Intelligence  
Management  
Planning  
Risk Mitigation  
Threat identification  
Team leadership and development  
Project and program management

### **Tools and Applications**

Microsoft  
Atlassian  
Tableau  
Python (basic)  
SQL (basic)

## PROFESSIONAL EXPERIENCE

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### **Industry Specialist II/Physical Security SME**

#### **Amazon Web Services**

May 2021 – Mar 2022

- Implemented Social Engineering tactics, open-source intelligence analysis, physical access defeats, and other covert methods of entry and research in the conduct of penetration testing facilities worldwide.
- Specialized in surveillance and countersurveillance efforts supporting the data center infrastructure resulting in improved security posture and identifying vulnerabilities globally
- Provided detailed reports of all testing events and findings in a debrief format to AWS CISO, VP level leaders, and data center security directors
- Planned and led and executed 30% of annual overt and covert global security assessments of enterprise data centers infrastructure
- Subject matter expert consulted for access control, intrusion detection systems, and supported implementation of security measures amongst various stakeholders

### **Director Operations/Program Manager**

#### **SICDRONE**

Mar 2020 – Mar 2021

- Planned and executed the day-to-day operations of SICDRONE to achieve the company objectives
- Managed a team of up to 13 direct reports which included a mix of engineers and business development personnel
- Supported DoD Business development efforts by providing analytical reviews of proposals, white papers, and marketing materials providing the warfighter perspective
- Planned and executed Agile-style sprints for engineering team
- Developed intern hiring program for engineering and finance related roles
- Developed financial models, expense reporting procedure, and logistical inventory systems which expanded runway up to two years

## **U.S. State Department High Threat Security-Ambassador Detail (Armed Mobile Security Officer)**

SOC, LLC

May 2016 – May 2019

- Orchestrated operational best practices in the protection of US government personnel in hostile threat environments, with added focus on risk mitigation, threat vulnerability, hostile non-state operations, counterintelligence, and human/social network development
- Collected insurgent cell tactics, techniques, and procedures to analyze and identify methods of predicting known enemy threats to increase US Government personnel's survivability
- Trained 200+ personnel on effective friendly techniques and domains of human behavior to increase Officers survivability while executing engagement missions in a high threat environment

## **Special Forces Company Senior Engineer/Training Detachment NCOIC**

US Army (Currently in National Guard)

Jul. 2001 – Aug 2022

- Daily responsibilities include: the deployment readiness of over 100 soldiers and military equipment, daily briefs (written and verbal) to the Commander on all intelligence and operational activities within the Area of Responsibility, and the accountability of unit equipment worth up to \$30,000,000
- Led a 15-person team in logistics and supply chain consulting effort that recovered excessive ordering and centralized the logistics that resulted in a savings of \$1.2 million while supporting Special Forces teams across 4 countries within Africa enabling over 50 missions
- Negotiated contracts with multiple vendors for international government and non-government organizations to minimize costs during all phases of operations occurring in remote areas of the world
- Routinely briefed Unit Commanders and staff verbally while forward deployed and in Garrison environments. Briefed Heads of State and Senior Military Officials on security analysis and future military operations within their nations
- Oversaw supply chain operations, coordinated logistics, and coordinated professional training seminars; to increase efficiency in supply management, forecasting, delivery, and contractor operations

## **EDUCATION AND CERTIFICATIONS**

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Suffolk University- BSBA, Finance

Former US Army Special Forces Operator

Multi-lingual in Spanish (basic), Mandarin-Chinese (elementary)

Top Secret-SCI Security Clearance